

## IBM Case Foundation 5.2.1 - Administration

**Course#: F247G**  
**Duration: 4 Days**  
**Price: 3950.00**

### Course Description

This course is for anyone who is responsible for day-to-day operations of a production IBM Case Foundation workflow application. You work with an IBM Case Foundation system to practice and complete workflow system administration tasks. This course is comprised of the following units:

- F231 IBM Case Foundation 5.2.1: Configure the workflow system
- F232 IBM Case Foundation 5.2.1: Security
- F233 IBM Case Foundation 5.2.1: Maintain the Workflow System
- F234 IBM Case Foundation 5.2.1: Manage Work in Progress
- F236 IBM Case Foundation 5.2.1: Component Integration

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### Objectives

Upon completion of this course, participants will be able to:

Configure the workflow system

Identify the components of a workflow system.

Create and configure a workflow system to support FileNet workflow applications.

Create and configure an isolated region.

Create a connection point and isolated region.

- Create isolated region objects.
- Expose data fields.
- Define indexes for queues and rosters.
- Create and configure in-baskets and roles.
- Configure Content Navigator for workflow.
- Configure a web application and step processor.

## Security

- Inspect workflow system security settings.
- Add users and groups to a workflow system.
- Identify and resolve security issues.

## Maintain the Workflow System

- Use administrative tools for maintenance
- Monitor with the Process Services Ping page
- Monitor with System Dashboard
- Monitor with vwtool
- Maintain event logs

## Manage Work in Progress

- Use Case Foundation tools to search for work with basic and advanced search criteria.
- Modify work items.
- Process and manage work.
- Manage a workflow exception.

## Component Integration

- Understand the purpose of component integration in workflow applications.
- Understand the architecture of the Component Manager Frameworks.
- Understand what component queues provide.
- Create and configure a Java component.

Monitor and maintain component queues.

## **Audience**

A Workflow System Administrator is responsible for day-to-day operations of a production IBM Case Foundation workflow application.

A Workflow System Administrator is typically required to help workflow participants to do the following tasks:

Locate work and complete workflows.

Respond to management decisions that require changes to work items.

Gather information about workflow activity to help management make business decisions.

During the production phase, the Workflow System Administrator manages operation of the workflow application and communicates with users and managers. In the workflow application deployment phase, the Workflow System Administrator coordinates activities with the Workflow Author to plan and control workflow application implementation into the production environment.

## **Prerequisites**

Familiarity with Windows 2008 operating systems.

Familiarity with Java and Java Virtual Machines.

General knowledge of relational database management systems.

General knowledge of P8 Platform security concepts.

General workflow terminology:

Workflow

Workflow definitions

Queues

Rosters.

Start a P8 Platform system.

Familiarity with P8 Platform administration interfaces, including:

Administration Console for Content Platform Engine

IBM Content Navigator

Recommended training path:

F230 IBM Case Foundation 5.2.1: Introduction

F247 IBM Case Foundation 5.2.1: Administration

## **Content**