

Inventory Management and Order Management Business Rules

Course#: 6F110G

Duration: 24 Hours

Price: 2800.00

Course Description

This 3-day instructor-led course provides students with an understanding of how to configure order management rules and administer the order fulfillment process using IBM Sterling Order Management.

The course begins with an introduction of order and inventory management concepts and then covers Sales Order specific configurations. The course then proceeds to describe sourcing and scheduling of orders, rules related to order fulfillment, and payment, and covers configuration of service capacity. The course concludes with an explanation of Return Orders.

Objectives

After completing this course, students should be able to:

Configure rules related to inventory in the Global Inventory Visibility application of Sterling Selling and Fulfillment Foundation.

Configure business rules related to Sales Orders including, order creation, modification, and monitoring in the Distributed Order Management application of Sterling Selling and Fulfillment Foundation.

Configuring sourcing and scheduling rules for an order.

Configure rules related to resource pools and resource capacity to fulfill service requests.

Configure payment processing-related rules such as payment types, financial rules, authorization and invoicing rules.

Audience

Order Management developers and implementers

Prerequisites

Before taking this course, students should have completed:

6F101G Configuring Participant Modeling, Process Modeling, and User Security instructor-led course

Content

Unit 1: Order Management Basics

Lesson 1: Order Management Overview

Lesson 1.2: Inventory Management

Exercise 1.2.1: Inventory Management

Unit 2: Order-related Configuration

Exercise 2.1.1: Sales Order Specific Configuration

Lesson 2.2: Sourcing and Scheduling Rules Configuration

Exercise 2.2.1: Sourcing and Scheduling Rules Configuration

Lesson 2.3: Order Fulfillment Rules Configuration

Exercise 2.3.1: Fulfilling an Order

Course Wrap Up